



INTERNET MERCHANT — Tusk Photo CC Terms & Conditions

CARD PROCESSING - ANNEXURE A

1. Detailed description of goods and/or services

Tusk Photo CC is a business in the Hospitality and Travel industry that provides tour and safari packages to the public around the world.

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within 14 days and bookings confirmed by way of email.

3. Export restriction

The offerings on this website is available to South African and International clients.

4. Return and Refunds policy

The provision of services by Tusk Photo is subject to availability. In cases of unavailability, Tusk Photo will refund the client in full within 30 days. Cancellation of Bookings by the client will attract a cancellation fee according to the Tusk Photo bookings T&C

5. Customer Privacy policy

Tusk Photo shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569.

6. Payment options accepted

Payment may be made via Visa, MasterCard, Diners or American Express Cards or by bank transfer into the Tusk Photo bank account, the details of which will be provided on request.

7. Card acquiring and security

Card transactions will be acquired for Tusk Photo via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. DPO PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by Tusk Photo separately from card details which are entered by the client on DPO PayGate's secure site. For more detail on DPO PayGate refer to www.paygate.co.za.

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

Tusk Photo takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and Tusk Photo chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature.

12. Variation

Tusk Photo may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by Tusk Photo CC (close corporation) based in South Africa trading as Tusk Photo and with registration number 2011/077622/23

14. Tusk Photo contact details

Company Physical Address: Shop 3, Lighting Warehouse Building, 322 Garsfontein Road, Waterkloof Glen, Pretoria
Email: info@tuskphoto.com Telephone: +27 (0) 12 761 3737

OurdoorPhoto Shop
Lighting Warehouse Building
C/O Garsfontein rd & January Masislela
rd
Pretoria, South Africa, 0181

Phone: +27 (0) 12 761 3737
Fax: 0867666703

PO Box 90667
Garsfontein
Pretoria
South Africa, 0042